

Professional Telecom Audio for your Telephone System

We're excited to offer our customers Professional Telecom Audio services to enhance your phone system. If you've purchased a new system from us or have an existing system installed, we can offer complementary & bespoke Audio Messages that create a professional edge and the very best experience to your callers.

We Make Ordering A Telecom Announcement Easy & Simple



350+ Tunes

We have over 350 Royalty Paid backing tracks to accompany your Telecom Audio

You Don't Need To Pay Any Annual License Or Royalties To Use Our Tracks



Over 150 Voice Actors

We have over 150 Professional Voice Actors instantly available to record your Telecom Audio



Most Language & Accents Available



Easy Script Wizards

Our Script Wizards and easy suggestions help you create the perfect scripts in Minutes

Now With Voice Dictation Don't Type Just Talk!




Why Use Professional Telecom Audio?

Every company wants to get the best return on the investment they have made in their phone system. Handling calls efficiently should be coupled with giving the best audio impression to callers. Badly self-recorded routing or on-hold announcements can affect your business image. Our Professional Telecom Audio creation service is cost-effective and easy to use making Professional Announcements a no-brainer for every business.

Hold Time Is Gold Time

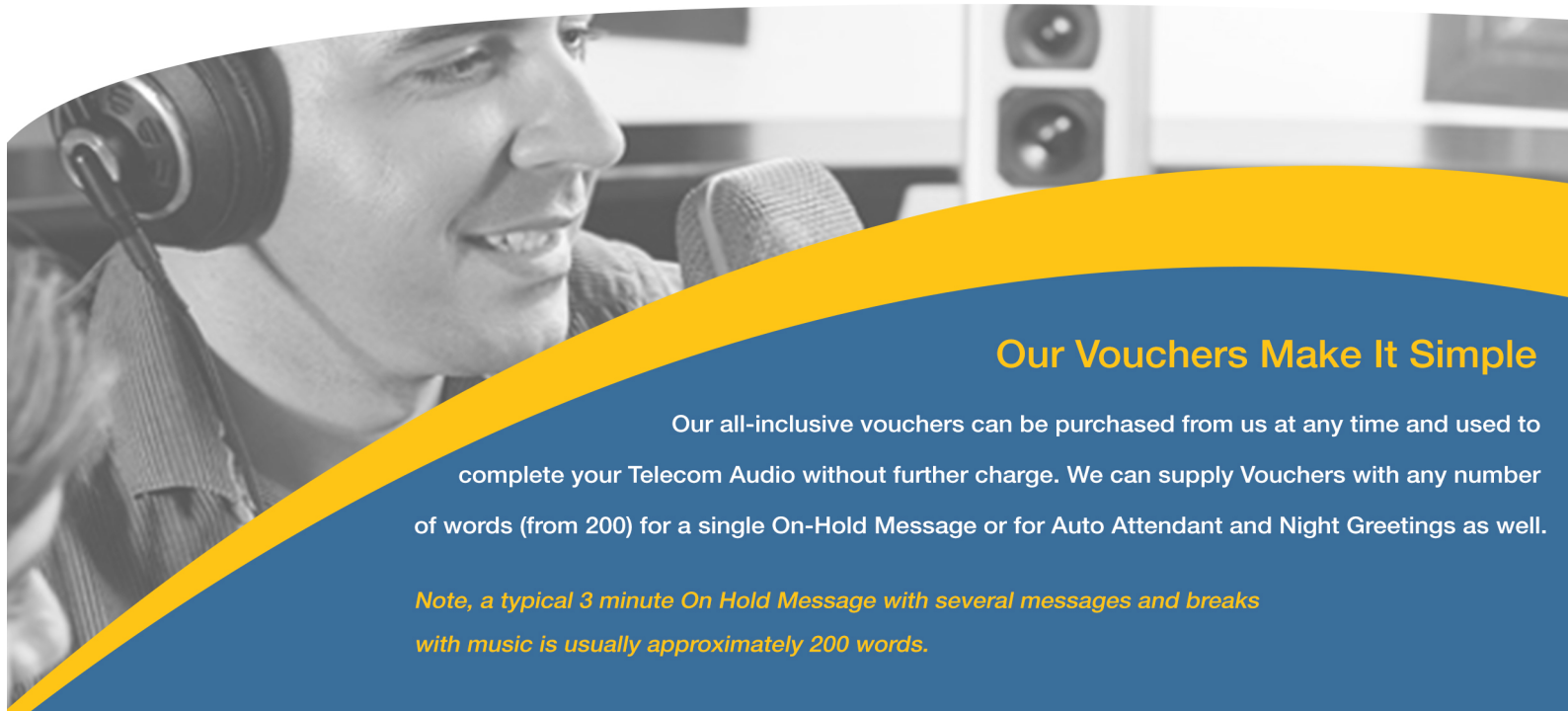
When your callers are waiting on hold they're a captive audience. Playing them silence or plain music is wasting an opportunity to tell them more about your business. Information on hold can include new products or services, web site details, special offers, opening times, recent awards etc. Studies have shown that information on hold makes the wait time much easier and stops callers hanging up so Professional Telecom Audio is in everyones best interest!

Popular Types Of Telecom Audio

	On Hold	Music & Messages played to your callers while on hold.	Several messages over a 2-3 minute period thanking callers for holding and giving useful customer information.
	Auto Attendant	Answers your phone lines and gives routing options for callers ('For Sales Press 1')	Example : 'Thanks for calling ABC, For Sales Press 1, For Accounts Press 2 etc.
	Night/Closed Greeting	Played to callers out of hours/when you are closed	Example : Thanks for calling ABC, we're sorry we are closed, were-open at... please leave a message.

Our Audio services don't stop there, you can use us to generate Audio for IVR (interactive Voice Response) or your web site/promotional video's and have a consistent sound across all of your communications.

Visit our professional telecom audio website today at:
<https://westcom.pabxaudio.com>



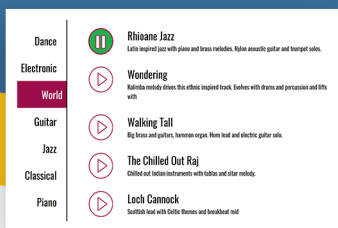
Our Vouchers Make It Simple

Our all-inclusive vouchers can be purchased from us at any time and used to complete your Telecom Audio without further charge. We can supply Vouchers with any number of words (from 200) for a single On-Hold Message or for Auto Attendant and Night Greetings as well.

Note, a typical 3 minute On Hold Message with several messages and breaks with music is usually approximately 200 words.

Here's How Easy It Is To Create & Order An Announcement

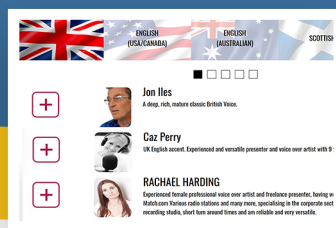
- 1 Visit our Telecom Audio Web Site (see the bottom of this page) & enter your Voucher Number or select Get Started/Demo
- 2 Choose your backing music from over 350 tracks listed by genre
- 3 Listen to samples from our 150+ Voice Actors with your chosen music and select the perfect voice actor for your business
- 4 Enter your script using our easy script wizards and over 1,000 business specific suggestions
- 5 Place your order or request a quote



Dance
Electronic
World
Guitar
Jazz
Classical
Piano

- Rhioane Jazz**
Latin inspired jazz with piano and brass melodies. Rhioane acoustic guitar and trumpet solos.
- Wondering**
Balladic melody drives this ethereal lounge track. Echoes with drums and percussion and fills with...
- Walking Tall**
Big brass and guitars, harmonica organ. Horn lead and electric guitar solo.
- The Chilled Out Raj**
Chilled out Indian instruments with tabla and sitar melody.
- Loch Connock**
Scottish lead with Celtic themes and beautiful mid

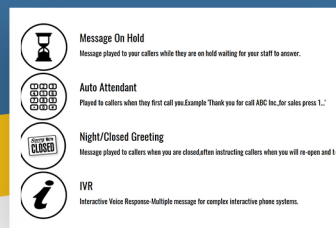
Over 350 Tunes Listed
By Genre



ENGLISH (USA/CANADA) **ENGLISH (AUSTRALIAN)** **SCOTTISH**

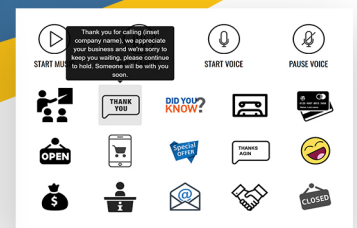
- Jon Iles**
A deep, rich, mature classic British voice.
- Caz Perry**
UK English accent. Experienced and versatile presenter and voice over artist with 9...
- RACHAEL HARDING**
Experienced female professional voice over artist and freelance presenter. Having w...

Over 150 Voice Actors - Most
Languages & Accents



- Message On Hold**
Message played to your callers while they are on hold waiting for your staff to answer.
- Auto Attendant**
Played to callers when they first call you. Example: "Thank you for call ABC Inc. Our sales press 1."
- Night/Closed Greeting**
Message played to callers when you are closed/aftern instructing callers when you will re-open and I
- IVR**
Interactive Voice Response-Multiple message for complex interactive phone systems.

Multiple Message
Types Available



Thank you for calling Great Company Name, we appreciate your business and we're sorry to keep you waiting, please continue to hold, someone will be with you soon.

START MESSAGE **THANK YOU** **DID YOU KNOW?** **START VOICE** **PAUSE VOICE**

OPEN **THANK YOU** **START VOICE** **PAUSE VOICE** **CLOSED**

Easy To Use Script
Creation Wizards

For Choice, Speed & Service Our System Is Perfect!

Our system is available 24/7 and at every step there is help and assistance. You can simply visit and begin creating your script, save it so far and complete it later (we will email you a copy). As soon as you place an order your chosen Voice Actor gets an SMS to get to work. Voice Actors often respond within an hour and you get your Telecom Audio typically within a day. We've had Jobs completed in **UNDER 1 HOUR!** We put you in control at every stage.

Visit our professional telecom audio website today at:
<https://westcom.pabxaudio.com>